

Information material, Visual digital supervision using a security camera within home-care services.

Part 1 - Information on the visual digital camera supervision initiative

In June 2021, the Elderly Committee in Linköping Municipality decided that the intervention Night Supervision shall be carried out as visual digital supervision using a security camera. In cases where the municipality deems that Night Supervision via digital supervision camera is not possible, another intervention will be granted.

This is in order to:

- Contribute to undisturbed night's sleep.
- Maintain the safety and integrity of the elderly, the quality of care is not affected.
- Reduce travel for home care staff.
- Free up human resources to make these available for more comprehensive care interventions where physical visits are necessary.

How does Visual digital supervision using a security camera work?

Based on your assistance decision and needs, you and your home-care services decide at what times visual digital supervision shall be carried out. The welfare team in Linköping Municipality will contact you, through the mechanisms announced by your home care provider, to install the security camera in your residence. The security camera is directed towards your sleeping place.

Staff from the emergency call centre working on behalf of the Elderly Committee in Linköping Municipality carry out the visual digital supervision at agreed times. The rest of the time, the camera is switched off. The supervision times are approximate times. If the emergency call centre staff cannot see you upon visual digital inspection, a second inspection will be carried out approximately 15 minutes later. If you are still not visible then, emergency call centre staff will contact your home-care services. The home-care services then make an in-person supervision visit or take other actions depending on the agreements between you and your home-care services. The visual digital supervision window is open for a maximum of 30 minutes/agreed time. No audio is recorded, and no images are saved.

Information on the security camera: to give the security camera a larger monitoring area, it can rotate 180 degrees in either direction. The camera lens turns away/upwards when Visual Digital Supervision is not active.

The service Visual Digital Supervision does not result in any additional cost for you with an assistance decision on Night Supervision. You pay the regular home-care service rate for

supervision. Linköping Municipality lends you the equipment free of charge. You always have the right to actively oppose security cameras and decline a security camera. In that case, your needs will be met in other ways. If you have any questions/requests, please contact your home-care service provider.

Part 2 - Information on the personal data processing resulting from visual digital camera supervision

You have visual digital camera supervision, which is why you have received a sign stating that there is a security camera in your home. It is important that your sign is placed so that visitors can see that you have a security camera. In addition to the sign, we also provide this information, which you are entitled to according to the General Data Protection Regulation (GDPR).

Visual digital camera supervision means that your personal data will be processed by the Elderly Committee in Linköping Municipality. The personal data processing is carried out to provide you with the intervention that you have been granted in your assistance decision. The lawful basis for the processing of personal data is public interest.

The images from the security camera are not saved and there is no audio recording. Only authorised personnel of the supplier with whom the municipality has signed an agreement can carry out the visual digital supervision.

You have rights under the General Data Protection Regulation. You have the right to contact us if you want information about the personal data we process about you. You can also contact us to request rectification, to request that we restrict the processing, to object or to request the erasure of your personal data.

You also have the right to file a complaint with the supervisory authority, the Swedish Authority for Privacy Protection (IMY).

Contact information

If you have questions about the processing of personal data, please contact the data controller, the Elderly Committee in Linköping Municipality.

Contact information for the Elderly Committee:

Telephone number: 013-20 62 82

Email address: aldrenamnden@linkoping.se

If you have questions about your rights under the General Data Protection Regulation (GDPR), you can contact the Data Protection Officer.

The Data Protection Officer's contact details are:

Telephone number: 013-26 26 42. Email address: dataskyddsbud@linkoping.se